

May 2020 (2nd edition)

Support for Families in North West Edinburgh

**Free or Low-Cost Activities and Support
available during COVID-19**



Support and Information for Parents and Carers

Local Support for Parent and Carers For up to date information on the support available for Parents and Carers in any part of Edinburgh contact the Lifelong Learning Parent and Carer Support Team by emailing supportingparentsandcarers@edinburgh.gov.uk or text 07845 015979 and the team will call you back.

Parenting Programmes- courses to help parents with their child or teenager's behaviour

Face-to-face courses are currently postponed however some parenting programmes are still accepting online applications and the team will keep families informed about the types of support which may still be available. For more information visit www.joininedinburgh.org/parenting-programmes/

Children 1st Dads Work Support for Dads and Male carers about raising children with confidence, their mental health and day to day parenting. Contact Niko Tel: 07908 399 944

Dads Rock are offering a number of their course via zoom including antenatal classes, sleep and feeding workshops for both dads and mums. The courses are free, or a donation can be made for those who can afford it. Email: hello@dadsrock.org.uk Tel: 07807 498709 www.dadsrock.org.uk

Raising Children with Confidence for Dads and Male Carers

Dads Rock are running this popular parent course online for dads and male carers of children aged 0-11years. The course is free and will run weekly over 6 two hour sessions starting from the 28th May. Book your place here <https://www.eventbrite.co.uk/e/raising-children-with-confidence-tickets-104314657950>

Becoming a dad during the coronavirus pandemic

Father Network Scotland have produced a [leaflet](#) for new dads and dads to be at this time. Visit the Facebook page or www.fathersnetwork.org.uk

Cyber Bullying Information Session Free online information session for parents and carers run by Connect and Respectme. Tuesday 12th May 2-3pm or 8-9pm. Places must be booked at <https://bit.ly/Connectplusrespectme>

Employability and Digital Skills Webinars- One Parent Families Scotland Online support for single parents in Edinburgh. To book or for more information email mar.sanchez@opfs.org.uk Tel 07789 277608 or visit the Facebook page.

People Know How are offering a befriending service for adults across Edinburgh who may be feeling isolated over the phone or via video calling. From chatting about interests to sharing advice on accessing resources, the befrienders are there to offer a friendly ear. Visit www.peopleknowhow.org/reconnect

Circle-Haven Project are continuing to support to families over the telephone, text, email and video calling. Circle-Haven have limited capacity but are still accepting taking referrals for the Forth neighbourhood. Tel:07703714764 Email: alex.collop@circle.scot

Circle-Harbour Support for children and families affected by parents' use of alcohol or drugs. In North West new referrals can be made for family outreach or father's support by contacting Amie Tait Tel: 07903248740 Email: amie.tait@circle.scot

Vocal Family Support Addictions Support for parents, friends, partners and other family members who are affected by someone else's drinking and drug use. New referrals being accepted. Email: fsa@vocal.org.uk Tel: 0131 622 6666

Women Supporting Women Online Support Group Women who have previously accessed services at Pilton Community Health Project can join this group to connect, share and support each other at this time. Email rosagarman@pchp.org.uk or text 07706612090

Online Depression and Anxiety Support Group - Health in Mind have opened up their friendly peer led support groups to any adults affected by depression, low mood, stress or anxiety. Different groups are available at times on Monday afternoons, Monday evenings and Tuesday evenings. For more information email edinburghselfhelp@health-in-mind.org.uk before 3pm on the day you would like to attend. Or call 0131 225 8508 and leave a message.

Anxiety Management Online Drop In Health in mind are offering support for anyone experiencing mild anxiety. Alternative Tuesdays 11am-12pm. 19th May 2nd, 16th and 30th June (usually meets in Stockbridge). Email: anna.chmeil@health-in-mind.org.uk
Tuesdays 2-3pm (usually meets in South Queensferry) Email: zoe.reid@health-in-mind.org.uk or call 0131 225 8508 and leave a message. www.health-in-mind.org.uk

Juno Pre and Postnatal Parents Online Peer Support Sessions Zoom peer support sessions for mums who are suffering or have suffered post-natal depression. A relaxed time for people to chat and gain advice and support. Mondays 8pm from the 4th of May. For more information visit www.facebook.com/junopmhscedinburgh/

Stress Control Classes The six session stress control classes are available free of charge online the next block starts Mon 11th or Tue 12th May, alternating weekly sessions run on a Thursday and Friday. Sessions can be watched in the afternoon or evening. For more information or to register go to <https://stresscontrol.org/>

Conflict Free Coffee Free online sessions giving parents and carers who may be struggling with conflict at home, advice and support, Thursday 7th May 11am-12pm. Take the Keep the Heid quiz, followed by discussion and questions about conflict, Thursday 14th May 11-11,45am. For more information and to book visit <https://scottishconflictresolution.org.uk/events> For useful resources on conflict visit www.scottishconflictresolution.org.uk

NHS Mental Health Information Station Information on a range of adult mental health supports. Speak with an NHS Mental Health professional Thursdays 9.30am-4.30pm. Please call 0131 537 8650 and ask for the Mental Health Information Station. If staff are busy, you can arrange a call back. Or you can email: MentalHealthInformation@nhslothian.scot.nhs.uk at any time with specific queries and request a call back.

NSPCC For parenting advice and support, contact trained online helpline counsellors Tel: 0808 800 5000, weekdays 8am to 10pm and weekends 9am to 6pm, Email help@nspcc.org.uk or visit www.nspcc.org.uk/keeping-children-safe/our-services/nspcc-helpline/

Lone Parent Helpline-One Parent Families Scotland Information and advice for single parents. Open Mon-Fri 9.30am-4.00pm Tel: 08088 010323 www.opfs.org.uk

Parentline Scotland/ Parent Helpline – Children 1st/ Edinburgh Together Free helpline, email and web-chat service offering advice and support for parents and carers. Mon-Fri 9am- 9pm Sat and Sun 9am-12 pm. Tel: 08000 28 22 33 www.children1st.org.uk/help-for-families/parentline-scotland/

Sleep Scotland Parent Support Line Guidance and support for parents and carers on their child or teenagers sleep problems or young people themselves. Mon-Thu 10am-4pm www.sleepscotland.org Tel: 0800 138 6565

Scottish Domestic Abuse 24 hr Helpline Support for Women experiencing domestic abuse or forced marriage and their friends and family. Translation facilities available for callers whose first language is not English. Tel: 0808 802 3333 or email helpline@sdafmh.org.uk online chat at www.sdafmh.org.uk

Social Care Direct- Children and Families Social Work Request help or advice about a child or vulnerable adult requiring support due to illness, disability or at risk or harm. Tel: 0131 200 2324 Out of Hours 0800 7316969

Parent Club The Scottish Government's has put together lots of information to help you and your family cope with this huge change to our daily lives. www.parentclub.scot/

Parenting Across Scotland website has useful information on the services and helplines available for parents and carers on a range of topics, parenting support, advice and resources. www.parentingacrossscotland.org

StarLine National Home Learning Helpline Support and advice for parents and carers on home learning and managing children's behaviour during COVID-19 from qualified teachers and parenting and education experts. Tel 0330 313 9162 (local rate) Mon, Wed 8am-4pm, 7-10pm, Tue, Thu, Fri 10am-4pm. Sun 10am-1pm. www.starline.org.uk

EVOC Covid-19 Directory of Services For a list of other support services where you live visit www.directory.evoc.org.uk

Additional Support Needs

City of Edinburgh Psychological Services Support and advice for parents, carers, professionals and young people about supporting children and young people's learning and wellbeing. Leave a message Mon to Fri 9am-5pm on 0131 469 2800 or email psychologicalservices@ea.edin.sch.uk and an Educational Psychologists will get back in touch. [Helpful information on supporting children at home during COVID-19](#) and a [Guide for Young People](#) can be found on the council website.

Occupational Therapy Helpline for parents of children with additional support needs. Offers support and advice around your child's everyday life skills and difficulties experienced during COVID -19 pandemic. Tel: 07866848453 9am-12pm Tue-Fri. No appointment system, may need to wait until phone line becomes free.

Speech and Language Therapy Helpline for parents of children looking for advice or support around their child's talking and communication. Contact Pennywell All Care Centre Tel: 0131 286 5036 www.lets-alk.scot.nhs.uk

Boardmaker Boardmaker are offering a 90 day trial of Boardmaker online to support accessible online learning for every child. <https://goboardmaker.com/blogs/news/boardmaker-online-working-from-home#PCS#SLPeeps>

Scottish Autism Advice Plus Advice Line- Information, advice and support for individuals and families about Autism. Mon-Sun 8am-8pm Tel 01259 222 022 call or email advice@scottishautism.org Also offering Live chat, Facebook groups and Wellbeing Video sessions also available to view each Thursday, for more information visit www.facebook.com/scottishautism/

Scottish Autism Right Click Online Support Programme For parents and carers of children and young people on the Autism spectrum, a free online support programme specific to the age of their child. Women and girls specific programme also available. Programmes run for five weeks on a rolling programme. For more information or to register visit www.scottishautism.org/services-support/support-families/online-support-right-click

The Yard are offering online activities and songs for children with additional support needs on their Facebook page. www.facebook.com/TheYardScotland

The Action Group- Advice Service Benefits advice and support for families with a disabled child. Tel: 0131 475 2315 Monday to Friday 9am-5pm. Leave a message for Advice and an adviser will call back or email advice@actiongroup.org.uk

Kindred Support for parents and carers of children with complex needs. Assistance with benefits, grant funding for aids and equipment, information and support on statutory care and support being discharged from the Royal Hospital for Sick Kids. Tel 0800 031 5793 or email enquiries@kindred-scotland.org

Whizz-Kidz Scotland Offering online sessions for young wheelchair users and their families. Sessions include coffee and chatter time, dance and movement, Art and crafts and storytelling. Join the [Whizz Kidz Scotland Facebook group](#) for more information or to book.

Salvesen Mindroom Support for parents, carers, professionals and children and young people affected by learning difficulties. Contact available via telephone, emails and video calls. Tel: 0131 370 6730 Email: directhelp@mindroom.org Facebook <https://www.facebook.com/nomindleftbehind/> Twitter <https://twitter.com/MindroomInform>

VOCAL Support for Carers Telephone support available for carers, including parents where the caring role of their child requires additional time. Email: centre@vocal.org.uk Tel: 0131 622 6666. New free courses around the challenges carers may be facing during COVID-19 are listed at www.carerstraining.co.uk/events/

Support for Black and Minority Ethnic Families

Multi-Cultural Family Base (MCFB) Online and telephone support is still being offered to black and minority ethnic children and families, with some of the groups running remotely. New referrals accepted. Tel 0131 467 7052 Visit www.mcfb.org.uk or Facebook <https://m.facebook.com/mcultural1/>

The Action Group- BEMAS Service Holistic advice and support for parents from BME communities with a disabled child. Tel: 0131 475 2315 Monday to Friday 9am-5pm. Leave a message for Advice or BEMAS and an adviser will call back or email advice@actiongroup.org.uk

Equal Access- Health in Mind Online support sessions for people from ethnic minority backgrounds who may face additional cultural and language barriers to accessing mental health support. Mondays, fortnightly, 12pm – 1pm, Women support group. Tuesdays, weekly, 11am - 12.30pm, Stress management and coping skills for women. Thursdays, fortnightly, 12pm -1.30pm, men and women. One to one support may also be available. To register or for further information, please email rahila.khalid@health-in-mind.org.uk or call 07730220109.

Open Arms Services offering support for women from black and minority ethnic communities in Edinburgh, including refugees, asylum seekers and those who have mental health challenges or difficult home situations.

-Sikh Sanjog. One to one support to women and their families through phone, video calls and online groups, including help with accessing benefits, foodbank support etc. Contact 07837 701263 or email info@sikhsanjog.com Visit www.sikhsanjog.com or Facebook www.facebook.com/sikhsanjogedinburgh

-LINKNet Mentoring one to one weekly remote support for women looking to build their confidence and look for opportunities for education, employment and personal development. Contact linknet3@linknetmentoring.com or phone 07957989804. www.linknetmentoring.com

-ELREC Online course and activities for women such as sessions exercise sessions, crafts, skin care and keeping well. In partnership with Health in Mind a Stress and Anxiety management group for women from black and minority ethnic communities runs weekly. For more information email Mitra at mroostami@elrec.org.uk Visit Facebook [Mitra Rostami-ELREC](https://www.facebook.com/MitraRostami-ELREC)

-Saheliya Learning session online or by phone including English language, sewing, computer skills, yoga, well-being and exercise. Weekly informal online drop-in session run to help people with employment or to stay in touch, language support provided in Arabic, Urdu, Hindi and Bengali. Email sweety@saheliya.co.uk or phone 07400617023 (between 10am - 4pm on Mon - Fri). Visit www.saheliya.co.uk or Facebook- Saheliya Hub

Shakti Women's Aid Supporting BME women and children experiencing domestic abuse. Tel 0131 475 2399 email info@shaktiedinburgh.gov.uk Mon-Fri 9am-5pm. Closed 18th May. www.shaktiedinburgh.co.uk

Support for Young People

The Junction Digital Drop In Phone, text or email support for young people aged 12-21years in Edinburgh. A free 1-1 confidential 30minute chat about anything on your mind. Email support@thejunction.org or text 077583488 to arrange a suitable time. www.the-junction.org

6VT staff are supporting young people via messenger, email contact@6vt.info, Facebook, twitter, Instagram or the contact them on their website www.6vt.info. The service has virtual online drop ins for young people aged 13-21 every Mon, Wed and Fri at 7pm.

Penumbra Self Harm Project Support and advice to parent and carers who are concerned about their child over the phone, by email or video call. Please contact: Samantha.harrison@penumbra.org.uk
There is a slight waiting list for support to individuals over 16 years who self-harm but please contact selfharm.edinburgh@penumbra.org for more information.

Young Minds Support for children and young people's mental health and emotional wellbeing.
www.youngminds.org.uk

Young people experiencing a mental health crisis needing urgent help can contact the Young Minds Crisis Messenger by texting 85258, this is available 24 hours a day, every day.

All texts are answered by trained volunteers, with support from experienced clinical supervisors. Texts are free from EE, O2, Vodafone, 3, Virgin Mobile, BT Mobile, GiffGaff, Tesco Mobile and Telecom Plus.

Free helpline for parents and carers: 0808 802 5544 or email parents@youngminds.org.uk

Childline Help and advice on a wide range of issues www.childline.org.uk
Telephone, online chat, email or forum support. FREE Helpline Tel: 0800 1111

Mind Yer Time Website New website developed by the Children's Parliament and Scottish Youth Parliament. Positive tips, stories and information for children and young people to help use screen time positively. www.mindyertime.scot

Gambling and Young People- Fast Forward Advice and information booklet for parents and carers on gambling and young people www.fastforward.org.uk/advice-for-parents

Family Activities

Peep supporting babies and children to play and learn together. Visit the [Facebook](#) or [Instagram](#) pages to see posts on Peep Tips, Things to do at home, lots of simple ideas and videos.
www.facebook.com/peepcentre/ www.instagram.com/peepcentre/

Ps and Gs Online Activities for Parents and Babies and Toddlers Videos of nursery rhymes and stories from the St Paul's and St George's Church children's team. Links to family activities and online resources. Visit www.psandgs.org.uk/childrens-resources

Children & Young People at Edinburgh Libraries New Facebook Page Launches Mon 11th May
<https://www.facebook.com/CYPatEdinburghLibraries>

Library Online Memberships If you are not already a member, join your local library for free and access magazines and newspapers online, download ebook, audiobooks and learning resources
www.yourlibrary.edinburgh.gov.uk

North Edinburgh Arts A new programme of online activities for children and adults to enjoy at home. Visit their Facebook page or www.northedinburgharts.co.uk/online-activities/

North Edinburgh Arts are offering Free creative kits for families and adults living in Muirhouse, Pilton, Drylaw, Royston and Granton, the kits are delivered safely by volunteers to your home, using contactless delivery. To request one of the Creative Kits, email admin@northedinburgharts.co.uk or call 0131 315 2151 and let them know your full name, address and phone number. The kits are made up of a selection of art materials and you can use alongside recycled items found round the house.

Children's Art Activities from National Galleries Scotland New activity ideas every Monday, all ages.
www.nationalgalleries.org/art-and-artists/features/home-where-art-creative-curriculum-kids

Edinburgh Zoo Watch the animals while the zoo is closed on the live webcams www.edinburghzoo.org.uk
Discovery and learning resources can be accessed at www.bit.ly/ZooToYouActivities

Starcatchers have launched a new series of Wee Inspirations idea cards for parents at home with young children. Fun, creative ideas to engage little ones without a lot of resources, stress, and no pressure to 'achieve' anything. www.starcatchers.org.uk/wee-inspirations/

Active Schools have launched some Active at Home ideas for children and young people
<https://www.joininedinburgh.org/sports/active-schools/activeathome/>

Financial Support and Advice

Family and Household Support offer support and advice with family relationships, parenting, mental health and well-being, employment and learning, housing options and neighbour disputes. Help with accessing food banks, debt, budgeting, welfare benefits, applying for grants, funding or furniture. Email: northwest.familyandhouseholdsupport@edinburgh.gov.uk Tel: 0131 529 5014.

Maximise Families who have a child who attends school at Craigroyston CHS, Craigroyston, Pirniehall and Forthview Primaries can receive free welfare and benefit advice or family support. Tel: 0131 442 2100 or 0131 446 2300. You can also receive this support if you are a parent/carer with care experience by calling 0131 442 2100/ 0131 446 2300.

Community Help and Advice Initiative (CHAI) CHAI is currently offering a telephone consultation service. To book a telephone appointment call 0131 442 2100 or email chai@chaiedinburgh.org.uk

The Advice Shop Tel 0131 200 2360 anytime Mon-Fri and leave a message. A return call will be made within 2 hours or email advice.shop@edinburgh.gov.uk

Citizens Advice Edinburgh Online advice and support at <https://www.citizensadviceedinburgh.org.uk/get-advice> or Tel 0131 510 5510

People Know How are currently running a service to provide computers and set up support to those who need help staying connected in Edinburgh. Those who are self-isolating, home-schooling, on low income or would benefit for any other reason are eligible to apply. For more information please email contactus@peopleknowhow.org

TURN2US Edinburgh Trust Response Fund Relating to COVID-19

People who have lost their income as a result of the Coronavirus and are struggling financially may be eligible for a one-off crisis grant towards essential living expenses. For more information on eligibility and how to apply visit <https://www.turn2us.org.uk/Edinburgh-Trust-Response-Fund-for-Covid-19>

Community Food

Covid19 Foodshare Support and help available for NW Edinburgh within the Muirhouse, Salvesen, Pilton, Granton, Drylaw, Telford areas. **New community helpline** 0131 356 0220 Monday to Friday 10am - 4pm.

Foodbanks are able to provide emergency food, a referral and a valid foodbank voucher are needed from your support worker or GP surgery. To find out which agencies can issue vouchers contact The Foodbank on 0131 444 0030 or Social Care Direct on 0131 200 2324/Out of Hours 0800 731 6969. Up to date info on Foodbanks currently operating Tel: 0131 444 0030

The Scottish Welfare Fund for families struggling to access a Foodbank referral can contact The Scottish Welfare Fund, who will check if you are eligible for a crisis grants within 24hours or issue a foodbank voucher. Tel: 0131 529 5299 Email: welfarefundteam@edinburgh.gov.uk Applicants should highlight if they are in social isolation or shielding.

Helplines for vulnerable and high-risk people during COVID-19

If you do not have support from family, friends or community organisations and are in need of food or medicine delivery please contact City of Edinburgh Council 0131 200 2306 Mon-Thu 8.30am-5pm, Fri 8.30-3.40pm or email edinburghvulnerable@edinburgh.gov.uk or Contact the Scottish Government 0800 111 4000 Mon-Fri 9am-5pm.

If you have any information to add to the *Support for Families in NW Edinburgh* list or if any information in this list is incorrect please email supportingparentsandcarers@edinburgh.gov.uk

Coronavirus
Covid-19

For latest updates on council services visit

www.edinburgh.gov.uk/coronavirus

